Behavioral Healthcare Software
A Platform for the Future

Built For Insight

Designed To Evolve
Presentation Overview

- Company Overview – 5 minutes
- Product Overview – 10 minutes
- Clinical Functionality – 15 minutes
- Billing/Reporting Functionality – 10 minutes
- Questions/Additional Functionality – 5 minutes
About Streamline

Headquarters in Kalamazoo, MI

Javed Husain & David Ryland

- Co-Founders and Co-CEO’s
- Developing Behavioral Health Technology for Over 20 Years

Streamline

- Founded in 2003
- Three Offices
- 160 employees

Our Clients

- 55 Clients
- 20 States
- 24,073 Individual Users
Streamline Clients…. A National Perspective

- 55 Clients; 20 States; Average number of users; 435
- Annual combined revenue of all Clients: $2 billion
- Average AR of a Streamline Client: $36.5 million
- Supporting live environments at all levels of care including Managed Care
What do we build? Why is this unique?

<table>
<thead>
<tr>
<th>One Web-Based Enterprise Behavioral Health EHR Platform</th>
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<tbody>
<tr>
<td>• Built for Insight</td>
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<td>• Designed to Evolve</td>
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<table>
<thead>
<tr>
<th>Across Populations</th>
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<tbody>
<tr>
<td>• Mental Health</td>
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<tr>
<td>• Substance Abuse</td>
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<tr>
<td>• Developmentally Disabled</td>
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<td>• Foster Care / Adoption</td>
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<thead>
<tr>
<th>Integrated Primary Care Functionality</th>
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<th>Complete Managed Care Functionality</th>
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<table>
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<th>Functionally Comprehensive</th>
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<tbody>
<tr>
<td>• Electronic Health Record</td>
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<td>• Call Center</td>
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<tr>
<td>• Billing</td>
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<tr>
<td>• ePrescribing/MAR</td>
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<td>• Clinical Tracking/Documentation/Outcomes</td>
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<th>All Levels of Care</th>
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<tr>
<td>• Inpatient</td>
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<td>• Residential</td>
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<td>• Day Services</td>
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<td>• Outpatient</td>
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<td>• Walk-In Clinic</td>
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<td>• Community Based</td>
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<td>• Care Coordination</td>
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Streamline Healthcare Solutions
Meeting all required Federal standards

- HIPAA Compliant
- 2014 ONC-ATCB Certified Complete EHR
  - Ambulatory
  - Inpatient
- Surescripts Certified
  - Prescribing, EPCS, Formulary, Medication History
- Supports ICD 10, DSM 5 and SNOMED
Built for Insight – Design Principles

- Tell the user what they need to do and help them get that done
- Never enter the same information twice
- Never allow bad data to get into the system – Validate
- Stop thinking reports. Think exceptions and Alerts
- Do not get a claim denial for the same reason twice
- Make it Easy – One Click
- Each user is unique - Personalize
- Each customer is unique – Make it configurable
- Automate – The system knows what needs to be done, why make the user do it
- No need for any spreadsheets – Think Flags and Work Queues
Designed to Evolve - Single Platform/Open Architecture

End User’s View of SmartCare

SmartCare User Interface Layer/User Roles and Permissions

Common Functionality
Primary Care
MCO
ePrescribing
Customer Developed

SmartCare Application Architecture Layer (Microsoft .NET)

SmartCare Application Database (Microsoft SQL Server)
Implementation Methodology

Comprehensive Workflow Analysis

- Project Scope
- End User Training
- Data Migration Assistance
- Go Live Checklist
- System Testing
- Seamless Implementation to Support Transition
SmartCare - The Power of One Web-based System
Contact us:

Website
www.streamlinehealthcare.com

Email
info@streamlinehealthcare.com

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